

General requirements for Sage CRM

You don't need to install software on your computer to run Sage CRM, as you can access it via a web browser.

Sage CRM supports:

- Windows 7/8/8.1
- IE 11 (full mode only, compatibility mode not supported)
- Firefox latest build
- Chrome latest build
- Mac OS X via Safari 7
- iPad and iPhone running iOS 7 onwards

You can also access Sage CRM through a mobile device such as an iPhone, Windows 8 or Android mobile device.

Specific technical requirements for Sage CRM Essentials and Professional Edition

Sage CRM 2015 R1 is the current cloud release of Sage CRM Essentials and Professional Edition.

It follows on the release of Sage CRM 2014 R2.

For an always up-to-date guide to these editions, please read:

- [Sage CRM 2015 R1 Software Support Matrix](#)
- [Sage CRM 2014 R2 Software Support Matrix](#)

Specific technical requirements for Sage CRM On-Premise

Sage CRM 7.3 is the latest version of Sage CRM On-Premise and follows on the release of Sage CRM 7.2.

For an always up-to-date guide to Sage CRM On-Premise, please read:

- [Sage CRM 7.3 Software Support Matrix](#)
- [Sage CRM 7.2 Software Support Matrix](#)

Internet Connection

A broadband Internet connection with a minimum download speed of 2mbps is essential to keep your Sage software up to date, and to take full advantage of its features.

Antivirus software

To optimise performance your antivirus software should be configured to exclude Sage files from its checking routines.

To find out more, call us on
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